

## Care Leavers' Association Access to Records Quality Mark Framework Checklist for Local Authorities

Requirement	Acceptable forms of evidence	Where evidence can be found
Advertise the right for care leavers to access their records in at least one type of media.	<ul> <li>A copy of a leaflet or poster,</li> <li>A link to the appropriate webpage,,</li> <li>Advertising contract, OR</li> <li>Copies of advertisements (from within the last year)</li> </ul>	
Have a statement of recognition that care leavers have a right to this information.	<ul> <li>A copy of the statement</li> <li>A policy document that states this right clearly</li> </ul>	
Recognise the positive importance of accessing files.	<ul> <li>Statement of recognition, OR</li> <li>Policy document, OR</li> <li>Promotional material, e.g. a poster or a leaflet</li> </ul>	
Have an ATR policy that is publicly available.	<ul> <li>A copy of the policy, PLUS</li> <li>written confirmation of how it can be accessed by the public</li> </ul>	
Have a monitoring system on requests received and responses made (or to be demonstrably working towards such a system).	<ul> <li>A blank copy of the monitoring system and an outline of the procedure OR</li> <li>A workplan for the implementation of such a system with a clear timeline for implementation</li> </ul>	
Provide a brief and accessible response letter and leaflet to encourage care leavers to see the process through.	<ul> <li>An example or pro forma response letter, PLUS</li> <li>A copy of the leaflet</li> </ul>	
Monitor the effectiveness of the service through use of an evaluation form.	<ul> <li>A paper copy of the evaluation, OR</li> <li>A link to an online evaluation form</li> </ul>	